

Operations & Network Alarming

--- Operations Benefits ---

The NAMS® Centralized Operations module collects all error messages (logs) from one or more central office switches. The data is archived onto the system in its raw format as well as being imported into the Oracle database. An easy to use application allows the user to perform searches and generate helpful reports based on the error messages. The user may define a time period for which a search or report for a specific event can be generated.

When NAMS® is equipped with the Network Alarming application, alarms can be emailed to multiple recipients or sent to a pager for immediate delivery. Alarms are logged and require user acknowledgement. Unacknowledged alarms can be sent to alternate recipients as configured by the user.

The Operations module also provides multi-terminal access into the switch from the NAMS® system. Not only is this a convenience to the user but it also provides an additional layer of security through session logging.

--- Operations Features ---

- Real-time error collection
- Very fast due to partitioned database
- Search results can be in screen or report format
- Summary and Detail reports
- Flexible reporting periods
- Reports can be scheduled to run automatically
- Email delivery of reports and alarms
- Raw switch logs are archived and can be searched
- Multiple terminal sessions into switch
- Terminal Sessions logged

--- Network Alarming ---

- Alarms are logged and archived
- Flexible delivery scheduling (day/night/holiday)

Switch Message Report Menu

